RF Remote Control

	more	Control					
	BUTTON	FUNCTION					
	1-6	Press each button to turn on the fan then you can set up the air volume. The number stands for air volume from low to high in numerical order (1 lowest to 6 highest volume). Press each button and the fan will give a short beep, you activate the fan successfully.					
	0	Press the button to turn off the fan, it will give a short beep after the fan receives it successfully.					
SUNON	0	Press the button to switch the fan direction, it will give 1 beep after the fan receives successfully. Forward: The airflow move downwards. Looking up from the ground the rotation is counterclockwise. Reverse: The airflow move upwards. Looking up from the ground the rotation is clockwise.					
	0 + \$	Press these two buttons at same time to enter the pairing process. Default is forward. The HVLS fan should rotate counterclockwise when viewed from the ground.					
Remote Contr	rol Pairing						
 Make sure the wiring of the ceiling fan is installed by the above instructions. After turn on the power, it must enter the pairing process in one minute. 							
	- Please follow the pairing steps as picture shows.						

- If you fail to pair, please turn off the power and restart the above process 1 minute later. Please repeat the process if the remote control or the circuit box is changed.

	1. Remote control has paired with circuit box before shipment.			
Remark	2. Please contact customer service if you want to pair multiple fans per remote			
	control.			

Battery Installation

- Remove the battery cover and install two AAA batteries.
- Remove the batteries when not used for a long time. Please recycle the used batteries.

Operation Precautions

- 1. Make sure the airfoils are standstill before you turn on the fan every time.
- 2. Press "0 "to turn off the fan, DO NOT touch the fan and airfoils once its standstill.
- 3. Once you press any buttons, the fan will receive the final order and spin direction. DO NOT touch the fan and airfoils during the procedure.

Troubleshooting

- ▲ WARNING Any fan component replacement, removal or disconnection of a safety devices, all safety device must be reinstalled as formerly setting.
- ▲ WARNING- Please use this unit in accordance with the manufacturer's instructions. If you have any questions, please contact the manufacturer.
- ▲ WARNING- Turn the power off before maintaining or cleaning the unit in case of the power from being accidentally switched.

General Troubleshooting

Issues can be resolved before reaching out the service. Refer to the tips below before contacting Customer Service.

Symptom	Possible Solutions			
Abnormal sound from the fan. Airfoil noise occurs when airfoils are not tightened to the specified torque.	Turn off the fan power, and then tighten the airfoil fasteners to 5 N.m (50 Kgf.cm). If the abnormal sound still occurs, please confirm if the airfoils are not contacting each other. If they are, please contact customer service.			
The fan is standstill.	 Verify the following : Power supply is fully functional. Press the remote control, make sure all buttons and light signals are functional. Verify the 2 short beeps after the power set-up is functional. Please make sure if the pairing of the remote control is successful. If the fan still does not start, please contact customer service. 			

Maintenance

WARNING – TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

- 1. Turn the power off before maintaining or cleaning unit in case the power from being electrical shock.
- 2. Any fan component replacement, removal or disconnection of a safety device, all safety devices must be reinstalled as formerly setting.
- 3. Please schedule an annual maintenance to ensure the fan's safety and efficient operation.
- 4. Ensure the fan spin direction is proper, the ceiling fan should rotate in a counterclockwise direction (View from the ground).
- 5. Please use a gentle cleaner or degreasing agent when dusting the motor. DO NOT use chlorine-based cleaning products in case of toxic/fatal fumes exposure.
- 6. Check all the connections such as safety cables, mounting parts is tighten. Also make sure the mounting system is securely tighten. Any wobbling problems should not happen when you switch on the fan. If any wobbling problem is noticed, make sure the mounting structure is strong enough to support the fan and the wire, make sure you used and tighten your wires, if the wires were not installed, SUNON suggests you to do the wire installation, please contact the customer service if wobbling persists.
- 7. If the bolt kits are loosened during maintenance, please re-apply the anaerobic adhesive.
- 8. If you have any questions, please contact Customer Service.

WARNING - Please DON'T use the damaged or lacking fan components, please contact Customer Service.

Warranty

Purchase Date	DD MM YY
Serial Number	
Serial Number Retailer's Stamp	 We offer 1 year warranty of our product starting from your purchase date. The following scenarios are excluded from our warranty service. Repairing request will be accepted, but the customer will be charge for cost and service fee. 1. Damage of improper installation. 2. Damage of retrofit. 3. Damage of force majeure: Nature, actions of third parties 4. Damage of misuse, abuse, accident.
	 5. Damage of improper transportation. 6. The warranty document, purchase date or purchase confirmation (like invoice) from authorized dealer cannot be provided by the customer.

Note			